



## TICKETLESS PARKING IS COMING TO SOUTH BANK

In October 2023, South Bank Corporation is introducing a new ticketless (and cashless!) parking system to provide you with a more convenient and seamless parking experience at South Bank.

This means...**No more scrambling to find your car park ticket! No more fees for lost tickets!**

### HOW DOES IT WORK?

Using license plate recognition, the system logs your entry time and automatically raises the boom gate, without issuing a ticket.

On exit, you have three convenient payment options:

- **Direct exit:** Pay at the exit gate by tapping your debit credit card.
- **Pay Station:** Pay at one of the three pay stations located in the Level B1 car park. Simply enter your license plate details, pay with your debit credit card and proceed straight to the exit.
- **Online account:** Pay online via <https://multiscanhub.com/mshubportal/auth/login>. Register your vehicle and debit credit card details before arriving at South Bank, for automated exit without visiting a pay station (any fees owing will be automatically debited from your nominated card when you exit the car park).

### WHY TICKETLESS PARKING?

The smart license plate recognition technology eliminates the need for a physical ticket, allowing for a seamless journey and less queuing at entries and exits.

The new system will help to improve the flow of traffic in the carpark, reduce congestion, and improve overall experience of our car park users.

### KEY FEATURES

- **Ticketless system:** License plate recognition technology makes tickets a thing of the past!
- **Seamless journey:** the new system utilises smart license plate recognition (LPR) to log your entry time.
- **Smooth entry/exit:** new entry and exit machines with registration lookup function and payment processing.
- **No more queueing** with the new automatic entrance gates.
- **Convenient pay stations:** x3 new pay station machines with registration Lookup function.
- **Enhanced safety:** safeGATE pedestrian detection and vehicle tailgate detection technology.
- **User-friendly booking process:** easily book your parking spot via [eatsouthbank.com.au](https://eatsouthbank.com.au).

### FOR MORE INFORMATION

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SCAN ME